



VANCOUVER

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REFER A FRIEND

Name: _____
Phone: _____
Email Address: _____

CUSTOMER INFORMATION

First Name: _____ Last Name: _____ Mr. / Mrs.
Address: _____ City: _____ Province: _____ Postal Code: _____ Fax: _____
Phone: _____ Mobile: _____ Billing Email Address: _____

PACKAGE PLAN

<input type="checkbox"/> Local Plan Package - \$18.88 Unlimited Local Calling Pay as you go Long Distance** All phone features included* Long Distance starting at 3.5cents+ E911 Service++	<input type="checkbox"/> Provincial Plan Package - \$24.99 Unlimited Local Calling Plus 1000 Provincial Long Distance minutes† All phone features included* E911 Service++	<input type="checkbox"/> National Plan Package - \$29.99 Unlimited Provincial Calling Plus 1000 National Long Distance minutes† All phone features included* E911 Service++
<input type="checkbox"/> World Wide Plan Package - \$39.99 Unlimited National Calling Plus 1000 World Wide Long Distance minutes† All phone features included* E911 Service++	<input type="checkbox"/> Business Plan Package - \$44.99 Unlimited Provincial Calling Plus 1000 National Long Distance minutes† All phone features included* E911 Service++	<input type="checkbox"/> Business Plan Plus Package - \$64.99 Unlimited National Calling Plus 1500 World Wide Long Distance minutes† All phone features included* E911 Service++

*One month cancellation notice required on service, service will end when pre-paid service has run out. †Long Distance access fee \$1.99, require \$20 for deposit.

**\$20 deposit required, refilling will be required when depleted. ‡No Long Distance access fee. ††Add 50 cents.

ATA Device Costs - \$79.99 +tax

Device Rental - \$6.99

ADAPTER INFORMATION

Adapter: _____ MAC address: _____
Number Assigned 1: _____ Number Assigned 2: _____
ISP #: _____ Customer ID: _____
Virtual IDs: _____ / _____ Order ID: _____

PAYMENT METHOD

Card Number: _____ CVS: _____ Expiry (mm/yy): ____ / ____ Bank Name: _____ Monthly Billing / Annual Billing
 Visa / MC / Pre-Authorized Debit (PLEASE ATTACH A VOID CHECK) Authorization signature: _____
Financial Institution: _____ Institution #: _____ Account #: _____ Transit #: _____

A \$25 handling charge applies for each returned card charge, or pre-authorized payment.
NO CASH PAYMENT ON RECURRING MONTHLY SERVICES. ALL FEES ARE TO BE CHARGED TO THE PRE-AUTHORIZED ACCOUNT

TAKEONVOIP TERMS AND CONDITIONS AND SERVICE AGREEMENT

TakeonVoIP service is an Internet phone service delivered through your high-speed internet access provider. The TakeonVoIP is NOT your traditional telephone service, it is an extension of your Internet service. Your traditional telephone service is regulated by CRTC. TakeonVoIP service is not subject to any Canadian regulation today and does not follow the traditional telephone rules and regulations. TakeonVoIP offers E911 services. TakeonVoIP does not offer 900 services. Your TakeonVoIP service offered on a month-to-month basis. A valid credit card number must be provided at the time you sign-up for the TakeonVoIP service. To enable Long Distance service, you authorize TakeonVoIP to automatically charge your card for a minimum of \$20 or your defined amount from time to time. Long Distance service will be deducted from this prepaid deposit balance at the end of each chargeable call ended. When the prepaid balance reaches the preset low level (\$5), you authorize TakeonVoIP to charge your card with the preset amount automatically to continue your Long Distance service. The first month begins on the date the service is activated. The monthly fee is charged upon activation regardless of whether you use the service or not. The first month is prorated from the date of account activation to the end of that month. It is agreed that this Service Agreement is automatically renews subsequent terms of this Agreement on a month-to-month basis without further action by any party. In the event that you are awarded a free month of service, this free month is on the monthly portion (\$18.88/month) of your bill. Long Distance service is not included in any free month and you will be responsible for paying for any long distance calls. The free month, when available, is on the third month of service.

The TakeonVoIP service does not function in the event of power failure. Should there be an interruption in the power supply, the Service will not function. A power failure, or disruption may require the Customer to reset or reconfigure equipment prior to utilize the Service. Upon cancellation of your TakeonVoIP service you agree to return your TakeonVoIP adapter and its associated power adapter, boxes, CD, cables, etc. to TakeonVoIP within 7 days. For whatever reason you fail to return all the TakeonVoIP adapters items within 7 days, a \$5 per day late return charge will apply. The maximum penalty is \$79 plus applicable taxes. The TakeonVoIP adapter and accessories must be returned in good working condition. A late payment charge of 1.5% monthly (19.56% per annum compounded) applies to the total amount overdue when the unpaid amount is in excess of \$28.00. You authorize TakeonVoIP to charge the applicable amount to your credit card account if returned items are damaged or missing. Notice to you of any changes to the "Terms and Conditions" shall be considered given when TakeonVoIP posts the charge on www.takeonvoip.com. To keep up to date on the Terms and Conditions you agree to read the posting from time to time. Notice will be considered received by you, and such changes will become binding on the date posted, and no further notice will be given by TakeonVoIP. It is your responsibility to check the terms and conditions from time to time for updates and changes. Your signature below is the proof that you have read and agree to the above TakeonVoIP service and its Terms and Conditions. You are fully aware of the limitation of the TakeonVoIP service. You will not use TakeonVoIP for emergency or operator assisted use. You hold TakeonVoIP harmless in all situations. You are subscribing to the TakeonVoIP service as of the date below and will be using it as another Internet appliance. You authorize TakeonVoIP to automatically charge your TakeonVoIP related fees to your credit card.

Signed By: _____ Full Name: _____ Date: _____
signature *please print* *mm/dd/yyyy*